

CARE & MAINTENANCE INFORMATION

Unlike other surfacing materials which are produced by laminating or coating, acrylic solid surface is non-porous and solid through the entire material. These features make Hanex® Solid Surfaces virtually maintenance free and repairable. To ensure long lasting beauty, follow these guidelines to prevent damages and care for your investment.



EVERYDAY CLEANING

- Wipe clean with a damp cloth or sponge.
- Basic stains: Clean with mild detergents or general purpose cleaners.
- Periodically go over entire surface with an abrasive cleanser or wet white Scotch Brite™ pad to maintain a uniform appearance.



HEAT DAMAGE

The innate feature of Hanex® Solid Surfaces gives it excellent heat resistant properties compared to other surfacing materials in the market. However, to prevent any damages from heat, never place hot items directly on Hanex® Solid Surfaces. Always use trivets with rubber feet when placing hot items on the countertop. Remember, placing hot pans or heat-generating appliances directly on Hanex® Solid Surfaces may cause damages to your countertop. Avoid direct and indirect heat with temperatures over 80°C (170°F).



CHEMICAL DAMAGES

Avoid strong chemicals that can cause damages to your surfaces such as oven cleaners, acetone, paint removers and others. If exposed, promptly flush with water. Remember, prolonged contact with harsh chemicals can cause serious damage to your countertop.

SIMPLE STEPS TO AVOID DAMAGES

- Avoid cutting directly on Hanex® Solid Surfaces, use a cutting board.
- Never place hot pans directly on the countertop. Even though Hanex® Solid Surfaces can withstand higher temperatures, prolonged or extreme heat could cause permanent damage.
- Strong acids, such as those found in drain cleaners, should be flushed with water immediately. Some of these items, when left on the surface may cause whitening, which can be difficult to remove.



REMOVING PERSISTENT STAINS

For deep scratches and /or other damages which may require expert repair, please contact your authorized and certified Hanex® Solid Surfaces fabricator.